

**SCHEDULE OF MARKET SUPPORT SERVICE (“MSS”) CHARGES FOR CONTESTABLE CONSUMERS WITH TIME OF DAY (“TOD”) METERS INSTALLED AT THEIR PREMISE**

**TABLE 1: RECURRING MSS CHARGE (Effective from 1 Apr 2024)**

Service	Description of Service	Unit	Before GST			Inclusive of 9% GST		
			Buying from a Retailer <sup>1</sup>	Buying from the Wholesale Electricity Market through SPS	Direct Market Consumer (i.e. Buying directly from the Wholesale Electricity Market)	Buying from a Retailer <sup>1</sup>	Buying from the Wholesale Electricity Market through SPS	Direct Market Consumer (i.e. Buying directly from the Wholesale Electricity Market)
<b>Meter Reading and Data Management</b>	Unit-based charge (based on the number of meter IDs read per account by MSSL for each billing period) to cover meter reading, and meter data validation and estimation.  In the event of change in the number of meters or electricity supplier within the billing period, this charge will be prorated to reflect the weighted average number of meters within the billing period.	per meter	\$2.18			\$2.3762		
<b>Market Development and Systems Charge</b>	Usage-based charge applied to the gross electricity usage (inclusive of transmission losses) to cover retail market system related costs as well as for market development initiatives.	per kWh	\$0.001900			\$0.002071		
<b>Retail Settlement Uplift</b>	Usage-based charge applied to the total usage of electricity (inclusive of transmission losses) for each billing period to cover working capital charge, EMC Fees and PSO fees.  [Retailer consumers on Interval Metering will not need to pay RSU] Working capital charge is applicable to Retailers for their consumers on Load Profiling. EMC and PSO fees will be billed by EMC to Direct Market Consumers and Retailers for their consumers on Interval Metering.	per kWh	\$0.001735 (For consumers on Load Profiling)	\$0.001735	NA	\$0.00189115 (For consumers on Load Profiling)	\$0.00189115	NA
<b>Telephone Line Subscription</b>	Cover the telephone line subscription to enable remote meter reading.  Telephone Subscription Fixed Line Telephone Subscription GSM Line	per line per account	Please refer to telecommunication company for charges			Please refer to telecommunication company for charges		

*The figures may not reflect the full GST effect due to rounding.*

<sup>1</sup> The recurring MSS charges will be billed by SP Services to the respective retailer. Retailers may/may not pass on these charges to their customers depending on the commercial arrangements made with their respective customers.

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**TABLE 2: NON-RECURRING MSS CHARGES (Effective from 1 Apr 2024)**

Service	Description of Service	Charges (Before GST)	Charges (Inclusive of 9% GST)	Unit
<b>Manual Downloading Fee</b>	Applied only if there is a failure of the telephone communication line provided by the consumer which results in the need for manual meter reading.	\$80	\$87.20	per read
<b>EBT - Supply of Historical Consumption Data</b>	Applied when there is a request made to retrieve historical consumption data.	\$40	\$43.60	per account per request for 12 months' consumption data
<b>EBT – Account Closure</b>	Applied when there is a request to close the account and any subsequent changes to the account closure request.	\$10	\$10.90	per account per request
<b>Confirmation of Balance</b>	Applied when there is a request to confirm balance.	\$4.59	\$5.00	per request
<b>Request for Statement of Account</b>	Applied when there is a request for a monthly statement of account.	\$4.59	\$5.00	per monthly statement
<b>Search Fee (Copy of Bill)</b>	Applied when there is a request made to ask for a copy of the bill.	\$4.59	\$5.00	per copy
<b>Reconnection Charge</b>	Applied when there is a reconnection of supply.	Subject to quotation	Subject to quotation	per reconnection
<b>Ad-hoc Meter Reading Fees</b>	Applied when there is a request to read meter for purpose of switching to contestability, applicable to residential consumers on Load Profile.	\$20	\$21.80	per meter read
<b>Special Read Request</b>	Applied when there is a Special Read Request for Retailer or MSSSL residential consumers on Load Profile.	\$20	\$21.80	per meter read

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